

“We needed a unified solution to modernise our operations and enhance communication. The fragmented systems were limiting our growth potential.”

- Hang Bui,,
Chief Operating Officer, St. George's College

CASE STUDY: MODERNISING FINANCIAL OPERATIONS IN EDUCATION

St. George's College, a leading residential institution affiliated with a prestigious Australian university, set out to modernise its financial and operational processes as part of its long-term growth strategy. With the support of AlphaBiz Solutions and the implementation of MYOB Acumatica, the College replaced fragmented systems with a unified ERP platform. The result was automated finance functions, improved visibility, and stronger collaboration across departments.



LOCATION: Perth, Western Australia

YEAR: 2024

PRODUCT: MYOB Acumatica

APPLICATION: Finance, Payroll,
Administration

VALUE LEVER: Visibility, Automation,
Collaboration

ISSUES FACED:

As St. George's College continued to expand, outdated systems and disjointed processes made it difficult to manage day-to-day operations efficiently.

The leadership team saw the need to upgrade its digital infrastructure to better support its mission of academic and operational excellence.

- Financial processes such as invoicing, payroll, and accounts receivable were still being handled manually, requiring significant time and effort.

- Departments used separate systems, which made it hard to collaborate and access consistent data.
- Limited visibility into financial information created delays in reporting and slowed down decision-making.
- Routine administrative tasks consumed a large portion of staff time, especially during peak periods.



SOLUTION:

AlphaBiz Solutions implemented MYOB Acumatica, tailoring the system to suit the operational and financial requirements of St. George's College. By consolidating financial and administrative functions into one unified platform, the solution enabled real-time visibility, streamlined invoicing and payroll, and automated key processes that were previously manual and time-consuming.

The implementation also improved collaboration across departments by aligning finance, administration, and guest services under a single system. AlphaBiz delivered the solution through a phased rollout with hands-on training, ensuring staff were confident in using the system and fully supported throughout the transition.



One Source
of Truth

myob
Acumatica

60%

Faster invoicing achieved
through financial automation

50%

Reduction in payroll
processing time

40%

Increase in overall
operational efficiency

- Financial reports that previously took hours are now completed in minutes
- Real-time access to financial data enabled faster and more accurate decision-making



RESULTS:

About the outcomes:

St. George's College achieved substantial improvements in financial visibility, administrative efficiency, and interdepartmental collaboration. With MYOB Acumatica in place, the College now operates with greater transparency, faster reporting, and enhanced decision-making across the board. The transition was smooth and well-received, helping staff adopt a more strategic, data-informed approach to their work.

Concrete results:

St. George's College significantly reduced manual workloads by automating invoicing, payroll, and accounts receivable. Real-time financial reporting replaced delayed and fragmented outputs, accelerating decision-making and improving stakeholder communication. System integration reduced silos between departments and created a centralised source of truth across operations.

Behavioural results:

The College's staff became more empowered, spending less time on manual processes and more time on strategy and service delivery. The ERP rollout also helped foster a culture of innovation, supported by leadership and embraced through structured training. Teams are now more collaborative, engaged, and adaptable to change.

Applicability to Other Clients:

Education providers and mission-driven organisations experiencing limitations with outdated systems, disconnected processes, and time-intensive reporting can benefit from a similar transformation. With AlphaBiz Solutions' industry expertise and structured ERP implementation, clients can achieve stronger visibility, greater control, and lasting operational improvements tailored to their needs.